

प्रो0 राजेन्द्र सिंह (रज्जू भय्या) विश्वविद्यालय, प्रयागराज

Prof. Rajendra Singh (Rajju Bhaiya) University, Prayagraj (Formerly Allahabad State University, Allahabad)

PROGRAMME STRUCTURE WITH CREDIT DISTRIBUTION For MBA (NEP 2024-25) (Revised 4th September 2025)

YEAR 1 BBA SEMESTER -VII/ MBA SEMESTER I

Course Code		Course Name	Maximum Credit (20)
F010701T	Core	Development of Management Thought	04
F010702T	Core	Company Law	04
F010703T	Core	Research Methodology	04
F010704T	Discipline-centric	Customer Relationship Management	04
F010705T	Elective (Select any one)	Behavioural Finance	04
F010706T	Discipline-centric	International Marketing	04
F010707T	Elective (Select any one)	Personal Finance	04

YEAR 1 BBA SEMESTER -VIII

С	ourse Code	Course Name	Maximum Credit (20)
F010801T	Core	Business Plan Development	04
F010802T	Core	Strategic Management	04
F010806R	Minor Research Project	Minor Research Project	12

After completing Year 4, the student will be awarded Hons with a **Research Degree in Management.**

YEAR 1 MBA SEMESTER II

For two Year MBA Programme -Lateral Entry

Course Code		Course Name	Maximum Credit (20)
F010801T	Core	Business Plan Development	04
F010802T	Core	Strategic Management	04
F010803T	Discipline-centric	Industrial Relations	04
F010804T	Elective (Select any one)	Financial Derivatives	- 04
F010805T	Discipline-centric	Organization Development	0.4
F010806T	Elective (Select any one)	Security Analysis & Portfolio Management	04
F010807T	Ability Enhancement	Excel for Business Analytics	0.4
F010808T	Course (Select any one)	Stress Management	04

YEAR 2

MBA SEMESTER III/ MBA SEMESTER I (For one Year MBA Programme- Lateral Entry)

Course Cod	e	Course Name	Maximum Credit (20)
F010901T	Core	Total Quality Management	04
F010902T	Core	Agri-Business & Rural Marketing	04
F010903T		Social Media Marketing	
F010904T	Discipline-centric Elective	Performance Management	04
F010909T	(Select any one)	FinTech and Digital Finance]
F010905T	Biotolius and in Florida	Marketing Analytics	
F010906T	Discipline-centric Elective	International HRM	04
F010910T	(Select any one)	Banking and Financial Services	
F010907T	Ability Enhancement	Basics of Digital Communication Tools	
F010908T	Course (Select any one)	Introduction to Artificial Intelligence in Management	04

(New Courses added: F010909T, F010910T)

YEAR 2

MBA SEMESTER IV/ MBA SEMESTER II (For one Year MBA Programme- Lateral Entry)

	Course Code	Course Name	Maximum Credit (20)
F010101R	MRP	Master Dissertation	20

After successful completion of Year 5, the student will be awarded **Master Degree in Management**

BBA SEMESTER- VII/ MBA SEMESTER I Programme/Class: Degree Year: First Semester: First Course Code: F010701T Course Title: Development of Management Thought Credits: 4

Course outcomes: Upon successful completion of the course, students will be able to:

CO1: Trace the evolution of management thought and key contributors.

CO2: Explain classical and contemporary management theories.

CO3: Analyze the impact of various management thinkers on modern management practices.

CO4: Apply management theories to real-world business problems.

CO5: Evaluate the relevance of historical management concepts in current organizational settings.

CO6: Develop a critical understanding of management thought evolution and its application.

Unit	Topics
	Introduction to management thought, Early management practices and classical approaches,
I	Contributions of pioneers such as Frederick Taylor, Henri Fayol, and Max Weber, Overview of administrative management and scientific management
П	Scientific Management Theory: Principles and Practices, Administrative Management Theory: Fayol's Principles, Bureaucratic Management Theory: Weber's Principles, Critical analysis of classical management theories and their limitations
III	Human Relations Movement: Contributions of Elton Mayo and others, Systems Theory: Overview and application, Contingency Theory: Principles and implications, Total Quality Management (TQM) and its evolution, Modern leadership theories and their impact on management practices
IV	Case studies illustrating the application of management theories, Analysis of successful and unsuccessful management strategies, Current trends in management thought and future directions, Integration of classical and modern theories in contemporary management

Suggested Readings:

- 1. Kumar, V. (2020). Management Thought and Process. Oxford University Press.
- 2. Chakraborty, S. K. (2019). Management Philosophy and Thought. Sage Publications.
- 3. Gupta, C. B. (2018). Management Principles and Practice. Sultan Chand & Sons.
- 4. Sengupta, K. (2021). Theories of Management. Himalaya Publishing House.
- 5. Khandelwal, S. (2020). Evolution of Management Thought. Vikas Publishing House.
- 6. Pillai, R. S. N., & Bagavathi, R. (2019). Principles and Practice of Management. S. Chand Publishing.
- 7. Bhatia, S. (2022). Contemporary Management Thoughts and Practices. Pearson Education India.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera Introduction to Management
- 2. <u>edX Principles of Management</u>
- 3. Khan Academy Management
- 4. MIT Open Course Ware Management Theory and Practice
- 5. Swayam Principles of Management

Further Suggestions:

Engage in practical workshops to apply management theories.

Programme/Class: Degree	Year: First	Se	Semester: First	
Course Code: F010702T	Course Title: Company Law		Credits: 4	

- •CO1: Understand the legal framework and regulations governing company operations.
- •CO2: Identify and explain the types and classes of companies as per company law.
- •CO3: Analyze the formation, management, and dissolution of companies.
- •CO4: Apply the principles of company law to real-life scenarios and case studies.
- •CO5: Evaluate the roles and responsibilities of company directors and auditors.
- •CO6: Assess compliance with statutory requirements and legal obligations in company management.

<u>U</u>	
Unit	Topics
I	Introduction to Company Law: Evolution and significance of company law, Definition and types of companies (Private, Public, and Non-Profit), Incorporation and registration process, Memorandum
	of Association and Articles of Association, Prospectus and its types.
	Management of Companies: Board of Directors: Appointment, Powers, and Duties, Company
II	Secretary: Role and Responsibilities, General Meetings: Types and Procedures, Resolutions and Voting.
	Financial Aspects: Share Capital: Types, Issue, and Transfer of Shares, Debentures: Types and
III	Issuance, Dividend Distribution, Financial Statements and Audits, Accounting Records and Registers.
	Corporate Governance and Compliance: Legal Framework for Corporate Governance, Duties and
IV	Liabilities of Directors, Compliance with the Companies Act, Company Law Board and Tribunal,
	Investigation and Enforcement, Winding Up and Liquidation.

Suggested Readings:

- 1. Sanghi, R. K. (2020). Company Law. Vikas Publishing House.
- 2. Khandelwal, S. K. (2021). Corporate Law and Governance. Oxford University Press.
- 3. Desai, H. N. (2019). Company Law. LexisNexis.
- 4. Chadha, K. (2022). Business Laws for Management. Himalaya Publishing House.
- 5. Kumar, V. (2018). Corporate Laws and Governance. Sage Publications.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. www.coursera.org Courses on Business Law
- 2. www.edx.org Corporate Law Courses
- 3. www.udemy.com Company Law and Corporate Governance
- 4. www.swayam.gov.in Law and Governance Courses
- 5. www.open.edu/openlearn/money-management/business-law Free Business Law Courses

Further Suggestions:

Engage in practical workshops to apply theories.

Encourage students to analyze contemporary case studies for a deeper understanding.

Programme/Class: Degree	Year: First	Semester: First
Course Code: F010703T	Course Title: Research Methodolog	y Credits: 4

CO1: Understand and define the concepts and frameworks of research methodology.

CO2: Identify and apply various research methods and techniques.

CO3: Formulate research problems and design research proposals.

CO4: Analyze and interpret research data using statistical tools and techniques.

CO5: Develop and present research reports and papers.

CO6: Critically evaluate research findings and their implications.

Unit	Topics
I	Meaning and significance of research, Research process: Steps and stages, Types of research: Basic and applied, qualitative and quantitative, Research design: Definition, features, and types, Formulating research questions and hypotheses
II	Sampling methods: Probability and non-probability sampling, Data collection methods: Primary and secondary data, Tools for data collection: Surveys, interviews, and observations, Measurement and scaling techniques, Research ethics and considerations
III	Descriptive statistics: Measures of central tendency and dispersion, Inferential statistics: Hypothesis testing, t-tests, chi-square tests, Use of statistical software for data analysis (e.g., SPSS, Excel), Interpretation of results and drawing conclusions, Validity and reliability of research findings
IV	Structure and format of research reports, Writing research proposals and research papers, Referencing and citation styles, Presentation of research findings: Oral and written, Reviewing and critiquing research reports

Suggested Readings:

- 1. Kothari, C. R. (2019). Research Methodology: Methods and Techniques. New Age International Publishers.
- 2. Bryman, A., & Bell, E. (2015). Business Research Methods. Oxford University Press.
- 3. Sekaran, U., & Bougie, R. (2019). Research Methods for Business: A Skill-Building Approach. Wiley.
- 4. Saunders, M., Lewis, P., & Thornhill, A. (2019). Research Methods for Business Students. Pearson Education.
- 5. Cooper, D. R., & Schindler, P. S. (2019). Business Research Methods. McGraw-Hill Education.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera: Research Methodology
- 2. edX: Introduction to Research Methods
- 3. Khan Academy: Statistics and Probability
- 4. Swayam: Research Methodology
- 5. MIT Open Course Ware: Introduction to Research Methods

Further Suggestions:

Engage in practical workshops to apply theories.

Encourage students to analyze contemporary case studies for a deeper understanding.

Programme/Class: Degree		Year: First	Semester: First	
Course Code: F010704T	Course Title: Customer Relationship Manage		gement	Credits: 4
Course outcomes: Upon successful completion of the course, students will be able to:				

- **CO1**: Understand the principles and importance of Customer Relationship Management.
- **CO2**: Identify and analyze different CRM models and strategies.
- **CO3**: Evaluate CRM technologies and tools for managing customer interactions.
- **CO4**: Develop and implement CRM strategies to enhance customer satisfaction and loyalty.
- **CO5**: Analyze customer data to derive actionable insights and improve business performance.
- **CO6**: Apply CRM best practices to real-life business scenarios and case studies.

Unit	Topics
I	Definition and importance of CRM, Evolution and trends in CRM, CRM objectives and benefits, CRM vs. traditional marketing and sales approaches, Components of a successful CRM strategy
II	Overview of CRM models (Operational, Analytical, and Collaborative CRM), Customer segmentation and targeting, Relationship marketing strategies, Customer lifecycle management, Strategies for customer retention and loyalty
III	CRM software and platforms: Features and functionalities, Cloud-based CRM vs. on-premises CRM solutions, Data management and integration in CRM systems, CRM analytics and reporting tools, Case studies on successful CRM implementations
IV	Steps in CRM implementation: Planning, execution, and evaluation, Change management and overcoming implementation challenges, Measuring CRM effectiveness: Key Performance Indicators (KPIs), Customer feedback and continuous improvement, Ethical considerations in CRM

Suggested Readings:

- 1. **Buttle, F., & Brookes, M.** (2021). Customer Relationship Management: Concepts and Technologies. Routledge.
- 2. Peppers, D., & Rogers, M. (2016). Managing Customer Relationships: A Strategic Framework. Wiley.
- 3. Kumar, V., & Reinartz, W. (2018). Customer Relationship Management: A Data-Based Approach. Springer.
- 4. **Stone, M., Woodcock, N., & Wilson, M.** (2018). Customer Relationship Management: A Strategic Approach. Routledge.
- 5. **Zineldin, M.** (2019). *The Loyalty Business: How to Grow Sales and Retain Customers Through CRM*. Palgrave Macmillan.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera: Customer Relationship Management
- 2. edX: CRM Fundamentals
- 3. Udemy: Customer Relationship Management (CRM)
- 4. Swayam: CRM and Business Communication
- 5. Open Learn: Managing Customer Relationships

Further Suggestions:

Engage in practical workshops to apply management theories.

Programme/Class: Degree	Year: First	Se	emester: First
Course Code: F010705T	Course Title: Behavioral Finance		Credits: 4

CO1: Understand the fundamentals of behavioral finance and its impact on financial decision-making.

- **CO2**: Identify and explain the psychological biases that affect investor behavior.
- CO3: Analyze the implications of behavioral biases on market efficiency and financial markets.
- **CO4**: Apply behavioral finance theories to real-world financial scenarios and investment strategies.
- **CO5**: Evaluate the role of emotions and cognitive biases in financial decision-making processes.
- CO6: Assess the effectiveness of behavioral finance in explaining anomalies in financial markets

COU. A	issess the effectiveness of behavioral finance in explaining anomalies in financial markets.
Unit	Topics
I	Overview of Behavioral Finance: Definition and Scope, Traditional Finance vs. Behavioral Finance, Key Concepts: Utility Theory, Efficient Market Hypothesis, Introduction to Cognitive Biases: Overconfidence, Anchoring, and Herd Behavior
II	Heuristics and Biases: Representativeness, Availability, and Self-Attribution Bias, Prospect Theory and Loss Aversion, Mental Accounting and its Implications, Influence of Emotions on Financial Decision Making
III	Behavioral Finance and Asset Pricing Models, Market Anomalies: Equity Premium Puzzle, Size Effect, and Value vs. Growth, Investor Behavior in Bull and Bear Markets, Case Studies: Analysis of Behavioral Patterns in Recent Financial Crises
IV	Behavioral Finance in Investment Strategies: Value Investing and Momentum, Behavioral Biases in Corporate Finance: Capital Structure and Dividend Policies, Behavioral Finance and Financial Planning: Retirement and Savings Behavior, Future Directions: Integrating Behavioral Insights into Financial Theory and Practice

Suggested Readings:

- 1. **Shefrin, H.** (2017). *Behavioral Finance: Psychology, Decision-Making, and Markets*. CFA Institute Research Foundation.
- 2. **Thaler, R. H.** (2015). *Misbehaving: The Making of Behavioral Economics*. W. W. Norton & Company.
- 3. **Kahneman, D.** (2011). *Thinking, Fast and Slow*. Farrar, Straus and Giroux.
- 4. **Barberis, N., & Thaler, R. H.** (2003). *A Survey of Behavioral Finance*. Handbook of the Economics of Finance.
- 5. **Ackert, L. F., &Deaves, R.** (2010). *Behavioral Finance: Psychology, Decision-Making, and Markets*. South-Western Cengage Learning.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera: Behavioral Finance
- 2. edX: Behavioral Finance
- 3. Udemy: Behavioral Finance
- 4. Swayam: Behavioral Finance
- 5. MIT Open Course Ware: Behavioral Finance

Further Suggestions:

Engage in practical workshops to apply management theories.

Programme/Class: Degree	Year: First	Semester: First
Course Code: F010706T	Course Title: International Marketin	ng Credits: 4

CO1: Understand the fundamentals and scope of international marketing.

CO2: Analyze global market environments and identify market opportunities.

CO3: Develop international marketing strategies and entry modes.

CO4: Evaluate cultural, economic, and political factors affecting international marketing decisions.

CO5: Apply international marketing concepts to real-world scenarios and case studies.

CO6: Design and implement effective international marketing plans and campaigns.

Unit	Topics
I	Definition and scope of international marketing, Evolution of international marketing, The global marketing environment: Economic, political, legal, and cultural factors, Market entry strategies: Exporting, licensing, franchising, joint ventures, and direct investment
П	International market research process, Techniques and tools for global market analysis, Understanding international consumer behavior, Market segmentation and targeting in international markets, Competitive analysis and market positioning
III	Product adaptation and standardization strategies, Pricing strategies for international markets, Distribution and logistics in international marketing, Promotion and communication strategies: Advertising, public relations, and digital marketing, Brand management in a global context
IV	Developing international marketing plans and budgets, Monitoring and evaluating international marketing performance, Risk management and crisis handling in international marketing, Ethical and legal considerations in international marketing, Case studies on successful and failed international marketing campaigns

Suggested Readings:

- 1. Cateora, P. R., Gilly, M. C., & Graham, J. L. (2020). *International Marketing*. McGraw-Hill Education.
- 2. **Keegan, W. J., & Green, M. C.** (2019). *Global Marketing*. Pearson Education.
- 3. Hollensen, S. (2020). Global Marketing: A Decision-Oriented Approach. Routledge.
- 4. **Douglas, S. P., & Craig, C. S.** (2019). *International Marketing Research*. Wiley.
- 5. Czinkota, M. R., & Ronkainen, I. A. (2021). *International Marketing*. Cengage Learning.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera: International Marketing
- 2. edX: Global Marketing
- 3. Udemy: International Marketing Strategies
- 4. Swayam: International Marketing
- 5. MIT Open Course Ware: International Marketing

Further Suggestions:

Engage in practical workshops to apply management theories.

Programme/Class: Degree	Year: First	Semester: First	
Course Code: F010707T	Course Title: Personal Finance	Credits: 4	
Course outcomes: Upon successful completion of the course, students will be able to:			
CO1 : Understand the principles and concepts of personal finance.			
CO2 : Develop personal finance	ial plans and budgets.		

CO3: Analyze investment options and risk management strategies.

CO4: Evaluate tax planning and retirement planning techniques.

CO5: Apply financial decision-making tools for personal and family financial management.

CO6: Assess the impact of economic conditions on personal financial planning

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Unit	Topics		
I	Basics of personal finance: Definition, scope, and importance, Financial goal setting and planning, Creating and managing a personal budget, Understanding net worth and cash flow management		
II	Types of savings accounts and investment options, Risk and return: Understanding investment risk, Asset allocation, and diversification strategies, Evaluating stocks, bonds, mutual funds, and other investment vehicles		
III	Types of insurance: Health, life, auto, property, and liability, Risk assessment and insurance needs analysis, Understanding policy terms, coverage, and exclusions, Managing insurance claims and settlements		
IV	Principles of tax planning and tax-saving instruments, Income tax calculation and deductions, Retirement planning: Pension plans, 401(k), IRAs, and other retirement savings options, Estate planning and wealth transfer strategies		

Suggested Readings:

- 1. Bodie, Z., Kane, A., & Marcus, A. J. (2022). *Investments*. McGraw-Hill Education.
- 2. **Brigham, E. F., & Houston, J. F.** (2021). Fundamentals of Financial Management. Cengage Learning.
- 3. **Madura, J.** (2019). *Personal Finance*. Pearson Education.
- 4. Gitman, L. J., & Joehnk, M. D. (2020). Personal Financial Planning. Cengage Learning.
- 5. Ehrhardt, M. C., & Brigham, E. F. (2019). Financial Management: Theory and Practice. Cengage Learning.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera: Personal Finance
- 2. edX: Personal Finance Essentials
- 3. Udemy: Personal Finance Mastery
- 4. Swayam: Personal Financial Planning
- Khan Academy: Personal Finance

Further Suggestions:

Engage in practical workshops to apply management theories.

BBA SEMESTER VIII/ MBA SEMESTER II

Programme/Class: Degree	Year: First	So	e mester: First
Course Code: F010801T	Course Title: Business Plan Developm	ient	Credits: 4

- CO1: Understand
- •CO2: Develop personal financial plans and budgets.
- •CO3: Analyze investment options and risk management strategies.
- •CO4: Evaluate tax planning and retirement planning techniques.
- •CO5: Apply financial decision-making tools for personal and family financial management.
- •CO6: Assess the impact of economic conditions on personal financial planning

Unit	Topics
I	Introduction to Business Plans: Purpose, types, and importance, Business Idea Generation: Identifying and validating business opportunities, Market Analysis: Industry, competitor, and customer research.
II	Business Model: Developing a business model canvas and revenue streams, Marketing Strategy: Branding, positioning, and sales strategies, Operations and Management: Organizational structure and resource planning.
III	Financial Projections: Preparing financial statements and funding requirements, Risk Analysis: Identifying and mitigating risks, Business Plan Writing: Structure, presentation, and common pitfalls.
IV	Pitching the Plan: Developing and delivering a compelling pitch, Case Studies: Learning from real-world business plans, Final Project: Developing and presenting a comprehensive business plan.

Suggested Readings:

- 1. Ghosh, A. (2019). Entrepreneurship: New venture creation. Cengage Learning.
- 2. Bansal, R. (2014). Stay hungry, stay foolish. Westland Publications.
- 3. Jain, A. (2016). The art of writing a business plan: A step-by-step guide to creating a business plan that gets results. Notion Press.
- 4. Agarwal, R. (2020). Startup success: Funding, product development, and business plan writing. Himalaya Publishing House.
- 5. Gupta, C. B., & Khanka, S. S. (2014). Entrepreneurship and small business management. Sultan Chand & Sons
- 6. Pandey, I. M. (2015). Essentials of financial management (4th ed.). Vikas Publishing House. (Includes sections on financial planning in business plans.)

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. "Startup India Learning Program" by Startup India in collaboration with UpGradLink: Startup India
- 2. "Entrepreneurship: Business Plan Development" by Indian School of Business (ISB) [Coursera] Link: Coursera
- 3. Entrepreneurship: Do Your Venture" by IIM Bangalore (NSRCEL) Swayam

Further Suggestions:

Research thoroughly, validate your ideas, and use frameworks like the Business Model Canvas. Seek feedback, practice your pitch, and stay updated with industry trends.

BBA SEMESTER VIII/ MBA SEMESTER II			
Programme/Class: Degree Year: First Semester: First			
Course Code: F010802T	Course Title: Strategic Management	t	Credits: 4

CO1: Analyze and interpret internal and external business environments.

CO2: Develop competitive and corporate strategies.

CO3: Competence in executing strategies and managing organizational change.

CO4: Understand the role of leadership in strategic management.

CO5: Assess financial impacts and manage risks.

CO6: Know the international business strategies and global market dynamics.

Unit	Topics
I	Introduction to Strategic Management: Concepts, importance, and frameworks. Strategic Analysis: SWOT, PESTEL, and Porter's Five Forces analysis.
П	Strategy Formulation : Vision, mission, and objectives; competitive and corporate strategies. Strategy Implementation: Organizational structure, resource allocation, and change management.
III	Strategic Leadership : Role of leadership in strategy execution, Business Models and Strategy: Developing and analyzing business models, Strategic Control and Evaluation: Performance measurement and strategic control systems.
IV	Global and Corporate Strategies: International strategy, mergers, acquisitions, and diversification. Case Studies and Practical Applications: Real-world examples and strategic decision-making.

Suggested Readings:

- 1. Ghosh, A. (2019). Strategic management: A competitive advantage approach. Cengage Learning.
- 2. Chakraborty, S. K. (2017). Business strategy: A case-based approach. McGraw Hill Education.
- 3. Krishnan, R. (2020). Strategic management: Concepts and cases. Sage Publications.
- 4. Jain, A. K. (2018). Strategic management and business policy. Excel Books.
- 5. Rajasekar, J. (2018). Principles of strategic management. McGraw Hill Education.
- 6. Singh, K., & Sharma, S. (2019). Strategic management: Text and cases. Pearson Education India.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Strategy and Business Development by <u>Digital Vidya</u>
- 2. Global Strategic Management by Swayam

Further Suggestions:

Engage in practical workshops to apply management theories.

		MBA SEMESTER II		
Program	mme/Class: Degree Year: First Semester: Second			nester: Second
Cours	e Code: F010803T	Course Title: Industrial Relations		Credits: 4
Course o	utcomes: Upon successful	completion of the course, students will b	e able to:	
		ations concepts and HR management str		
		ute resolution, and effective HR practices		
		employee relations and resolving conflict	S.	
		relations systems and labor laws.		
CO5: L	earn about recruitment, sel	ection processes, and industrial relations	principles.	
Unit		Topics		
	Introduction to Industrial Relations: Overview, significance, and historical development. Industrial Relations Systems: Comparative systems, legal frameworks, and institutional structures.			
I				
	Labor Laws and Legislation: Key laws, regulations, and compliance issues, Collective Bargaining:			
	Processes, strategies, and negotiation techniques, Trade Unions: Role, functions, and impact on			
	industrial relations.			
	Dispute Resolution: Mechanisms, conflict management, and grievance handling, Employee			
III	Relations: Engagement, motivation, and communication strategies.			
	Workplace Safety and H	ealth: Regulations, practices, and safety	managemer	nt, Global
IV	Perspectives: International	labour standards and practices, Current I	ssues and T	Trends: Emerging
1 1	challenges, technology im	pacts, and future directions.		

Suggested Readings:

- 1. Kumar, A. (2023). *Industrial relations in India: Emerging trends and practices*. New Delhi: Sage Publications India.
- 2. Sharma, R. (2022). *Labour laws and industrial relations: A comprehensive guide*. New Delhi: PHI Learning Pvt. Ltd.
- 3. Gupta, S. (2021). *Industrial relations and labor laws*. New Delhi: Himalaya Publishing House.
- 4. Rao, P. (2021). *Industrial relations and human resource management in India*. Mumbai: Himalaya Publishing House.
- 5. Singh, B. (2020). *Contemporary issues in industrial relations*. New Delhi: Atlantic Publishers & Distributors.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera Industrial Relations and Human Resource Management Coursera Industrial Relations and Human Resource Management
- 2. Learning Human Resources: Employee Relations LinkedIn Learning Human Resources: Employee Relations

3. Udemy - Industrial Relations and Labour Laws

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.

		MBA SEMESTER II		
Programme/Class: Degree		Year: First	Semester: Second	
Cour	ourse Code: F010804T Course Title: Financial Derivatives Credit		ves Credits: 4	
Course	outcomes: Upon succes	sful completion of the course, students will	be able to:	
•CO1:	Understand the princi	ples and concepts of personal finance.		
•CO2:	Develop personal fina	ncial plans and budgets.		
•CO3:	Analyze investment o	otions and risk management strategies.		
•CO4:	Evaluate tax planning	and retirement planning techniques.		
		on-making tools for personal and family	y financial management.	
	11 7	conomic conditions on personal financi	•	
Unit	1	Topics	1 0	
CIII		Topies		
	Introduction to Fina	ncial Derivatives: Basics, types (future	es, options, swaps), and market,	
I	•	and Futures Contracts: Pricing, trading	strategies, and applications in risk	
	management.			
	•	pes (call and put options), pricing mode		
II), Swaps: Types (interest rate swaps,	currency swaps), valuation, and	
	applications.			
	Derivatives Markets a	nd Exchanges: Overview of major deriva	tives exchanges, market structures,	
III	and regulations, Risk Management: Using derivatives for hedging and risk management strategies,			
	Valuation and Pricing	: Methods for valuing derivatives, include	ding the Black-Scholes model and	
	binomial trees.			
	Regulatory Environme	nt: Understanding the regulatory framewor	k governing derivatives markets.	
	_	totic options, credit derivatives, and rece	ent innovations in the derivatives	
IV	market.			
	Case Studies and Prac financial strategies.	Case Studies and Practical Applications: Real-world examples and applications of derivatives in		

- 1. Gupta, S. L. (2023). Financial derivatives: Theory, concepts, and problems. Sultan Chand & Sons.
- 2. Jain, V. K. (2022). Fundamentals of financial derivatives. Taxmann Publications Pvt. Ltd.
- 3. Srivastava, R. (2021). Financial derivatives: Concepts and applications. Himalaya Publishing House.
- 4. Aggarwal, N. (2021). Financial derivatives and risk management. Pearson Education India.
- 5. Mishra, P. K. (2020). Financial derivatives: Strategies for managing risk. Cengage India.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera Financial Engineering and Risk Management Coursera Financial Engineering and Risk Management
- 2. LinkedIn Learning Financial Derivatives and Risk Management LinkedIn Learning Financial Derivatives and Risk Management

MBA SEMESTER SECOND

- 3. **Udemy Financial Derivatives: An Introduction** Udemy Financial Derivatives: An Introduction
- 4. FutureLearn Financial Analysis and Derivatives FutureLearn Financial Analysis and Derivatives

Further Suggestions:

Engage in practical workshops to apply management theories.

Pı	ogramme /Class: MBA		Year: First		Semes	ster: Second	
Cor	urse Code- F010805T	Co	ourse Title: Organization D	Developme	ent	Credits: 4	
Cours	ourse outcomes : Upon successful completion of the course, students will be able to:						
1	- Gain a solid foundation in						
	Develop the ability to ident	•					
	Learn strategies to manage of	_		_	•		
CO4-	Acquire skills to evaluate an	nd improve	e the effectiveness of organ	iizational i	ntervention	S.	
	1						
Unit			Topics				
I	Introduction to Organization Development -Definition, Nature, and Scope, History and Evolution of OD, Key Theories and Models (e.g., Lewin's Change Model, Kotter's 8 Steps), Organizational Change-Types of Change, Forces of Change (Internal & External), Change Management Process						
II	OD Interventions-Types of Feedback, Process Consults Structure, and Design Impartments	ation, Role	e of OD Practitioner Orga	nizationa	l Culture &	& Design- Cultur	re,
III	Consultation in OD-Consulting, Resistance to Successful Change Implement	Change				•	
	Measuring OD Effective	eness-Eval	uation Methods (Qualita	tive & (Quantitative	e) Feedback a	nd

Suggested Readings:

1. Ramnarayan, S., Rao, T. V., & Singh, K. (2011). *Organization development: Principles, processes, and performance*. SAGE Publications India.

Continuous Improvement, Contemporary Issues in OD-Role of Technology in OD, Globalization

- 2. Rao, T. V. (2008). Changing organizations: Aligning HR to business strategy. Response Books.
- 3. Rao, T. V., & Rao, R. (1997). Organization development and transformation in India. SAGE Publications.
- 4. Bhattacharyya, D. K. (2011). Organizational change and development. Oxford University Press.
- 5. Ramnarayan, S., & Tenkasi, R. N. (2009). *Organization development: Interventions and strategies*. Response Books.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

1. NPTEL – Organizational Development and Change

and OD,OD in Non-Profit and Governmental Organizations

Offered by: Indian Institute of Technology (IIT) Roorkee | Platform: SWAYAM (NPTEL)

- Coursera Leadership and Organizational Development Specialization
 Offered by: Indian School of Business (ISB) | Platform: Coursera
- Udemy Organizational Development and Change Management
 Platform: Udemy | Instructor: Indian instructors (varies)

Further Suggestions:

Stay updated on emerging OD trends and case studies from India. Focus on practical applications of OD concepts through internships or projects for hands-on experience.

MBA SEMESTER II				
Programme /Class: MBA		Year: First	Semester: S	Second
Course Code- F010806T	Cours	e Title: Security Analysis & Portfolio	Management	Credits:
			-	4

- CO1- Analyze financial statements and market trends to make informed investment decisions.
- **CO2-** Develop and manage investment portfolios, optimizing risk and return.
- **CO3-** Apply advanced valuation techniques and portfolio management strategies.
- **CO4-** Understand and navigate financial markets and regulatory environments effectively.

Unit	Topics
	Introduction to Financial Markets and Instruments; Types of financial markets (equities,
I	bonds, derivatives), Financial instruments (stocks, bonds, options, futures) Investment
	Analysis: Fundamental analysis (financial statements, ratio analysis) Technical analysis (chart
	patterns, indicators).
	Portfolio Theory: Modern Portfolio Theory (efficient frontier, risk-return trade-off) Asset
	allocation and diversification strategies, Portfolio Management: Investment strategies (active
II	vs. passive management, Performance measurement and evaluation (Sharpe ratio, alpha, beta)
	Risk Management: Types of risk (market risk, credit risk, operational risk), Risk mitigation
	techniques (hedging, insurance), Behavioural Finance: Investor psychology and market
III	anomalies Behavioural biases and their impact on investment decisions
	Regulatory and Ethical Issues: Securities regulation (SEBI regulations, insider trading
IV	laws), Ethical considerations in investment practices Advanced Topics (optional): analysis
	and algorithmic trading, Alternative investments (real estate, commodities)

Suggested Readings:

- 1. Chandra, P. (2022). Investment analysis and portfolio management. Tata McGraw Hill Education.
- 2. Ranganatham, M., & Madhumathi, R. (2021). *Investment analysis and portfolio management*. Pearson India.
- 3. Bodhanwala, R. J. (2020). *Security analysis and portfolio management*. Himalaya Publishing House.
- 4. Singh, Y. P. (2023). Fundamentals of security analysis and portfolio management. S. Chand Publishing.
- 5. Vohra, N. D. (2021). Security analysis and portfolio management: Concepts and cases. Taxmann Publications.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera: Investment Management by the University of MichiganFinancial Markets by Yale University
- 2. NPTEL: Investment Analysis and Portfolio Management
- **3. UpGrad**: Executive Program in Finance

Further Suggestions:

Combine online courses with practical experience to master security analysis and portfolio management.

MBA SEMESTER II				
Programme /Class: MBA		Year: First	Seme	ester: Second
Course Code- F010807T	Co	urse Title: Excel For Business Analy	tics	Credits: 4
C 4 II	C 1	1	11 .	

- **CO1-** Analyze and visualize data effectively using advanced Excel tools.
- CO2- Build and automate complex models for business decision-making.
- CO3- Create and manage dynamic dashboards for insightful reporting.
- **CO4-** Apply statistical functions and forecasting techniques to predict trends.
- **CO5**-Automate repetitive tasks with macros and VBA for increased efficiency.

Unit	Topics
I	Introduction to Excel: Excel interface and basic function, Data entry, formatting, and basic formulas, Data Management: Data import /export, Data cleaning and organization, Advanced data manipulation techniques (e.g., VLOOKUP, HLOOKUP, INDEX, MATCH)
II	Statistical Analysis: Descriptive statistics (mean, median, mode, standard deviation), Data visualization (charts, histograms, scatter plots) Regression analysis and trend forecasting.
III	Financial Modeling : Building financial models (cash flow, income statements, balance sheets), Scenario and sensitivity analysis, Budgeting and forecasting techniques Advanced Analytics : Use of Solver for optimization, What-If Analysis (Data Tables, Goal Seek), Macros and VBA basics for automation
IV	Presentation of Results : Creating dashboards and reports, Effective data presentation Techniques, Communicating insights and recommendations.

Suggested Readings:

- 1. Gupta, R. (2023). Excel for business analytics: A beginner's guide to data analysis and visualization. New Delhi: BPB Publications.
- 2. Sharma, A., & Singh, P. (2022). *Mastering Excel for data analytics and business insights*. Mumbai: Tech Books International.
- Kumar, M. (2021). Advanced Excel for business analytics: Techniques and applications. Hyderabad: Vikas Publishing House.
- Jain, S., & Mehta, R. (2020). Data analysis using Excel: A practical approach for business analytics. Chennai: McGraw-Hill Education India.
- 5. Verma, N. (2020). *Business analytics with Excel: Tools and techniques for better decision-making*. Bengaluru: S. Chand Publishing.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. UpGrad: Excel for Business Comprehensive course on Excel features and analytics.
- 2. Simplilearn: Excel for Business Advanced Advanced Excel techniques for business applications.
- 3. NPTEL: Excel Data Analysis Course offered by IITs on data analysis using Excel.

Further Suggestions:

Suggested equivalent online courses:

Use these courses to master Excel for data analysis and practical business applications.

		MBA SEMESTER II				
Progran	nme/Class: Degree	Year: First	Semester: Second			
Cours	Course Code: F010808T Course Title: Stress Management Credits: 4					
Course	outcomes: Upon successful	completion of the course, students will be	able to:			
CO1- Id	dentify and manage persor	nal and professional stressors effective	ly.			
CO2- A	apply various stress reduct	ion techniques and strategies.				
CO3- D	Develop a personalized stre	ess management plan for enhanced we	ll-being.			
CO4-]	Implement mindfulness ar	nd relaxation techniques to reduce stream	ss.			
Unit		Topics				
I	individuals and organizati	anagement : Definition and types of stresons. Theories and Models of Stress : s response models (e.g., Fight or Flight, Co	Biological, psychological, and			
II	questionnaires for stress	Measurement : Techniques for assert measurement. Stress Reduction Tech niques (e.g., deep breathing, progressive	niques: Cognitive- behavioural			
III	work environment, Work-l	gement : Strategies for managing stress ife balance initiatives Personal Stress M uilding resilience and coping strategies				
IV	individuals and teams. Ca	Resilience: Approaches to handling of se Studies and Practical Applications. Designing and implementing stress management	: Real-world examples of stress			
Suggeste	ed Readings:					
	1. Sharma, N. (2023). <i>Man</i>	aging stress and well-being in the workpl management: A practical guide for eve	_			
	3. Gupta, R. (2021). <i>Stree</i> Publishers.	ess relief techniques: A holistic appro	oach. Jaypee Brothers Medical			
		rstanding stress and coping strategies. Hi nanagement: The Indian perspective. Oxf	-			
In additi	_	Methods: ne course will be delivered through Assig nt a sense of decision making and practic	_			

- 1. UpGrad: Stress Management and Well-being
- 2. Simplilearn: Stress Management for Professionals
- 3. Great Learning: Stress Management Techniques
- 4. Coursera (offered by Indian institutions): Psychological First Aid

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution. Regularly practice and adapt stress management techniques for ongoing well-being.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)				
Programme/Class: Degree	Year: First	S	Semester:Third	
Course Code: F010901T	Course Title: Total Quality Manag	ement	Credits: 4	

Course outcomes: Upon successful completion of the course, students will be able to:

CO1: Define key concepts and principles of Total Quality Management.

CO2: Explain the importance of leadership and organizational culture in implementing TQM.

CO3: Demonstrate the use of TQM tools and techniques for quality improvement in real-world scenarios.

CO4: Analyze case studies to identify successful TQM practices and the factors contributing to their success.

CO5: Evaluate the effectiveness of TQM initiatives on organizational performance and customer satisfaction.

CO6: Develop a comprehensive TQM implementation plan tailored to a specific organization, incorporating best practices and strategic objectives.

Unit	Topics				
I	Introduction to Total Quality Management: Definition and evolution of TQM, Key principles of TQM, Benefits and challenges of implementing TQM in organizations.				
П	TQM Framework: The role of leadership in TQM, Creating a quality culture, Employee involvement and empowerment, Quality planning and quality circles.				
III	Tools and Techniques of TQM: Quality improvement tools (e.g., Pareto analysis, Fishbone diagram, Six Sigma), Statistical Process Control (SPC), Total Productive Maintenance (TPM).				
IV	TQM in Practice: Case studies of successful TQM implementation, Measuring performance and continuous improvement, The future of TQM and emerging trends.				

Suggested Readings:

- 1. Suresh, P. (2023). Total Quality Management: Principles and Practices. Sage Publications India.
- 2. **Iyer, R.** (2022). *Quality Management: A Practical Approach*. PHI Learning Private Limited.
- 3. **Kumar, A.** (2021). *Total Quality Management: Tools and Techniques for Success*. Jaypee Brothers Medical Publishers.

- 4. Rao, V. (2021). Essentials of TQM: Strategies for Business Excellence. Himalaya Publishing House.
- 5. Sharma, R. (2020). Quality Management: The Indian Perspective. Oxford University Press India.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. UpGrad: Total Quality Management
- 2. Simplilearn: Lean Six Sigma and TQM
- 3. **Great Learning:** Quality Management Principles
- 4. Coursera (offered by Indian institutions): Total Quality Management Fundamentals

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)				
Programme/Class: Degree		Year: First	Semester:Third	
Course Code: F010902T Cou		ırse Title: Agri-Business & Rural Mar	keting	Credits: 4

Course outcomes: Upon successful completion of the course, students will be able to:

CO1: Remember the fundamental concepts of agri-business and rural marketing, including key terms and definitions.

CO2: Understand the role of agricultural products in the economy and the importance of rural marketing strategies.

CO3: Apply marketing principles to develop effective strategies for agri-business and rural market penetration.

CO4: Analyze the challenges faced in agri-business and rural marketing, including market trends and consumer behavior.

CO5: Create **comprehensive marketing plans tailored** to the unique needs of agri-businesses and rural markets.

	m .
Unit	Topics
	Introduction to Agriculture and Rural Marketing: Definition, nature and scope, classification
I	of rural markets, rural v/s urban markets. marketing environment, infrastructure facilities,
	rural credit institutions, rural retail outlets.
	and vival monomono, interiored.
	Rural Consumer behaviour: Consumer buying behaviour, Factors affecting Consumer
II	Behaviour, Social factors, Technological Factors, Economic Factors, Political Factors,
11	
	Characteristics of Rural consumer, Researching Rural Market: Sensitizing rural market.
	Marketing of agricultural inputs and outputs: Different agricultural inputs-a brief
III	overview, strategies for inputs. Profiling of Indian agricultural produces marketing,
	challenges in marketing of agricultural produce and inputs, Strategies to promote marketing
	of agricultural produce, Farmers Service Societies (FSS)Issues related to supply chain
	management.
	Strategies for Effective Agri-Business Marketing: Segmentation, targeting, and positioning
IV	in rural markets, Development of marketing channels and distribution strategies, Role of
	digital marketing in rural outreach
	migrous mannesting in randa a annear

Suggested Readings:

- 1. Gupta, R. (2023). *Agri-business management in India: A comprehensive guide*. Himalaya Publishing House.
- 2. Sharma, N. (2022). *Rural marketing: Strategies and techniques*. PHI Learning Private Limited.
- 3. Singh, A. (2021). Managing agri-business: Theory and practice. Sage Publications India.
- 4. Verma, P. (2021). *Marketing in rural India: Challenges and opportunities*. Oxford University Press India.
- 5. Patel, S. (2020). *The future of agri-business: Innovations and trends*. Jaypee Brothers Medical Publishers.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. UpGrad: Agri-Business Management
- 2. Simplilearn: Rural Marketing Strategies
- 3. Great Learning: Introduction to Agri-Business
- 4. Coursera (offered by Indian institutions): Marketing in Emerging Markets

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.

Programme/Class: Degree	Year: First	Semester:Third			
Course Code: F010902T	Course Title: Social Media Marketin	g Credits: 4			
Course outcomes: Upon successful co	mpletion of the course, students will be	e able to:			
CO1 : Understand the principles and co					
CO2: Develop personal financial plans					
CO3 : Analyze investment options and					
CO4 : Evaluate tax planning and retirer					
CO5: Apply financial decision-making					
CO6 : Assess the impact of economic c	onditions on personal financial planning	ıg			
Unit	Tonias				
Cint	Topics				
Introduction - Introductio	n to Social Media, How Social	Media developed, Managing			
	s, Google Alerts, Blogs. Getting yo				
	nt, Touchpoint analysis, Scheduling	1 0			
content programs, Planning					
1 0	Word press, Influencers, How to f	ind them How to use them to			
II benefit the brand	1				
Facebook & Instagram-	Creating groups and pages Tips	s and Guides – Posts Paid			
III Promotion Ads, Contests.	Facebook & Instagram- Creating groups and pages, Tips and Guides – Posts, Paid Promotion Ads Contests				
	Collaborative Marketing & Crowdsourcing - Consumer-generated content (Encoura				
	es – Chat Bots/Messenger Bots and	,			
Suggested Readings:	es – Char Bots/Wessenger Bots and	Attiticiai intenigence.			

Sahu, A. K. (2022). Social media marketing: Strategies and techniques. Himalaya Publishing House.
 Sharma, R. (2021). Digital marketing and social media strategies. New Age International.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)

- 3. **Sood**, A. (2020). *Social media marketing: A comprehensive guide*. PHI Learning Private Limited.
- 4. Rani, N., & Kumar, P. (2021). Social media marketing: Tools, techniques, and strategies. Oxford University Press India.
- 5. **Gupta, A.** (2020). Social media marketing: Concepts, strategies, and applications. Kalyani Publishers.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. **Coursera Social Media Marketing Specialization** URL: https://www.coursera.org/specializations/social-media-marketing
- 2. **HubSpot Academy Social Media Marketing Certification** URL: https://academy.hubspot.com/courses/social-media-marketing
- Google Digital Garage Social Media Advertising URL: https://learndigital.withgoogle.com/digitalgarage/course/social-media-advertising
- 4. **Hootsuite Academy Social Media Marketing Certification** URL: https://education.hootsuite.com/courses/social-media-marketing
- 5. Social Media Examiner URL: https://www.socialmediaexaminer.com

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)

Programme/Class: Degree		Year: First	Se	emester:Third		
Cours	e Code: F010902T	Course Title: Performance Manageme	ent	Credits: 4		
		ompletion of the course, students will be	e able to:			
		theories of performance management.				
		ent systems and their role in organization				
		t tools and techniques for individual an		formance evaluation.		
		ent plans based on assessment outcome				
CO5: Eva	aluate the impact of organizat	ional culture and leadership on perform	ance mana	igement practices.		
T I:4		Toulog				
Unit		Topics				
	Overview of performance	management concepts, importance,	objectives	, and components of		
I	<u> </u>	systems. Key theories and models, i	•	-		
	Scorecard and Managemen					
	Performance Measureme	<u>-</u>				
II		nce measurement, including Key Per				
	F	hods, and qualitative and quantitative	-	_		
		nal performance. The role of feedback	ck in the p	performance		
	management process.					
	Designing Performance I	·				
III	Design and implementation of performance management systems, including competency					
	frameworks and 360-degree feedback systems. Aligning performance management with					
	organizational goals and st	· · ·				
IV	Performance Improvement					
- '	Identifying performance g	aps, developing performance improv	ement pla	ans, and the role of		

coaching and mentoring. Influence of organizational culture and leadership on performance management practices.

Suggested Readings:

- 1. Armstrong, M. (2021). Armstrong's handbook of performance management: An evidence-based guide to delivering high performance. Kogan Page.
- 2. Aguinis, H. (2019). Performance management (4th ed.). Pearson.
- 3. Bacal, R. (2020). Performance management: The new realities. Bacal & Associates.
- 4. Pulakos, E. D. (2019). *Performance management: A new approach for driving business results.* Wiley.
- 5. Dessler, G. (2020). Human resource management (16th ed.). Pearson.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera *Performance Management and Appraisal* URL: https://www.coursera.org/learn/performance-management
- 2. edX Performance Management: How to Manage Performance in Organizations URL: https://www.edx.org/course/performance-management-how-to-manage-performance-in-organizations
- 3. Udemy *Performance Management: Delivering High Performance* URL: https://www.udemy.com/course/performance-management-delivering-high-performance/
- 4. LinkedIn Learning *Managing Employee Performance* URL: https://www.linkedin.com/learning/managing-employee-performance

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)				
Programme/Class: Degree		Year:Second	Semester: Third	
Course Code:F010909T	Cou	urse Title:FinTech and Digital Fi	nance	Credits: 4
O 4 TT	C 1	1	*11 1	1.1

Course outcomes: Upon successful completion of the course, students will be able to:

CO1: Understand the evolution and core concepts of FinTech.

CO2: Evaluate the key technologies driving FinTech innovation.

CO3: Analyze digital banking and payment systems.

CO4: Interpret blockchain, cryptocurrencies, and smart contracts.

CO5: Understand regulatory frameworks, data privacy, and cybersecurity in FinTech.

CO6: Apply FinTech tools to solve real-time business and financial problems.

Unit	Topics
I	Introduction to FinTech: Evolution and definition of FinTech, Components of FinTech Ecosystem, Disruptive innovation in financial services, FinTech vs Traditional Finance, Digital transformation in financial services, FinTech Startups and Unicorns, Business models in FinTech

Technologies Driving FinTech: Artificial Intelligence and Machine Learning in П Finance, Blockchain technology: Concept, types, use cases; Smart contracts and decentralized finance (DeFi), Big Data and Predictive Analytics in FinTech, Internet of Things (IoT) and Cloud Computing in finance, Application Programming Interface (API) and Open Banking Digital Finance and Financial Services: Digital banking and neo-banking, Mobile Ш wallets, UPI, QR Code payments, Peer-to-peer (P2P) lending and crowdfunding, Roboadvisors and InsurTech, Digital currencies and Central Bank Digital Currency (CBDC), FinTech in rural and inclusive finance (Jan Dhan, Aadhaar, UPI, PMGKY) Risk, Regulation, and the Future of FinTech: Regulatory framework for FinTech in India (RBI, SEBI, IRDAI), Cybersecurity and data privacy issues, Financial frauds and digital risk management, Ethics and transparency in FinTech, Sandbox mechanism and IV innovation hubs, Global trends and future of FinTech in India

Suggested Readings:

- 1. **Kumar, A.** (2022). FinTech: Contemporary Landscape and Emerging Trends. Wiley India.
- 2. Mishra, A., & Bansal, S. (2021). FinTech and Digital Banking. Cengage India.
- 3. **Kashyap, R.** (2020). *Digital Finance and Financial Inclusion in India*. Sage Publications India.
- 4. Chakraborty, I. (2019). Fin Tech in India: Policy and Regulation. Emerald Publishing.
- 5. **Kashyap, P. (2021).** *Understanding FinTech: A Non-Technical Introduction*. Taxmann Publications.
- 6. Rai, A. (2022). Blockchain, FinTech, and Financial Services. BPB Publications.
- 7. Patel, H. (2023). FinTech and Financial Innovation in India. Himalaya Publishing House.
- 8. Sarkar, D. (2022). Digital Transformation in Financial Services. PHI Learning.
- 9. Ghosh, S. (2021). Digital Payment Revolution in India. New Century Publications.
- 10. **Mehta, V.** (2020). FinTech Innovations: Strategies and Challenges. McGraw Hill Education India.
- 11. Narayan, S. (2021). Cybersecurity in FinTech. Wiley India.
- 12. **Das, S.** (2022). *Digital Banking in India: Past, Present and Future*. Himalaya Publishing House.
- 13. **Sharma, A.** (2021). *FinTech: Future of Financial Services*. Thakur Publications.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)					
Programme/Class: Degree Year: First Semester: Third					
Course Code: F010905T	Course Title: Marketing Analytics		Credits: 4		

CO1: Understand the key concepts and principles of marketing analytics.

CO2: Develop the ability to effectively collect, clean, and analyze marketing data.

CO3: Apply statistical and analytical tools to interpret consumer behavior and market trends.

CO4: Evaluate the performance of marketing strategies through data-driven insights.

CO5: Utilize predictive models to optimize marketing campaigns and improve decision-making.

CO6: Assess the impact of marketing analytics on customer segmentation, targeting, and positioning strategies.

Unit	Topics
	Introduction to Marketing Analytics and Data Preparation- Overview of Marketing Analytics
I	and its relevance in the Indian market, The role of data in marketing decision-making, CRM, social
	media, web analytics, Marketing metrics and key performance indicators (KPIs). surveys,
	experiments, transactional data, Special focus on Indian market data collection challenges and
	opportunities.
	Predictive Analytics and Customer Analytics- Overview of predictive analytics in marketing,
II	Regression analysis: linear and logistic regression, Customer Churn and Forecasting, Techniques for
	customer churn prediction using logistic regression, Time series analysis for sales forecasting.
	Customer Lifetime Value (CLV), Applications of CLV in loyalty programs and customer retention.
	Digital Marketing and Advanced Analytics Techniques- Digital Marketing Analytics, Social
III	media analytics, SEO and SEM analytics. Big Data in Marketing Analytics, Data warehousing, data
	lakes, and their applications. Advanced Analytics Techniques, Market basket analysis and its
	applications in retail. Clustering, classification techniques, and recommendation systems.
	Ethical, Legal, and Practical Applications of Marketing Analytics, Ethical use of consumer data.
TT 7	Real-world case studies from Indian and global companies operating in India. Analysis of successful
IV	and unsuccessful marketing analytics strategies.

Suggested Readings:

- 1. Dash, A. P. (2022). Marketing analytics: A practical approach.
- 2. Balakrishnan, A. (2021). Data-driven marketing: The 15 metrics everyone in marketing should know.
- 3. Venkatesan, R. (2023). Marketing analytics: Key metrics every marketer should know.
- 4. Winston, W. L. (2023). Marketing analytics: Data-driven techniques with Microsoft Excel.
- 5. Sorger, S. (2022). Marketing analytics: Strategic models and metrics.
- 6. Davenport, T. H., & Harris, J. G. (2021). Competing on analytics: The new science of winning.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. UNSW Master of Analytics (Marketing)
- 2. Udemy Complete Digital Marketing Course
- 3. Talk Agency The Deep Dive
- 4. Upskilled Diploma of Social Media Marketing
- 5. Google Fundamentals of Digital Marketing (Free)
- 6. <u>UTS Master of Business Administration (Digital Marketing)</u>

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.

14. **Joshi, A.** (2023). *Financial Technology and Innovation in Indian Markets*. Blue Rose Publishers.

- 15. Verma, R. (2023). AI and Big Data in FinTech: An Indian Perspective. Vikas Publishing.
- 16. Arner, D. W., Barberis, J., & Buckley, R. P. (2017). FinTech and RegTech: Impact on Regulators and Banks. SSRN.
- 17. Chuen, D. L. K. (2015). Handbook of Digital Currency: Bitcoin, Innovation, Financial Instruments, and Big Data. Academic Press.
- 18. Campbell-Verduyn, M. (2018). *Bitcoin and Beyond: Cryptocurrencies, Blockchains, and Global Governance*. Routledge.
- 19. King, B. (2018). Bank 4.0: Banking Everywhere, Never at a Bank. Wiley.
- 20. **Brynjolfsson, E., & McAfee, A.** (2014). *The Second Machine Age: Work, Progress, and Prosperity in a Time of Brilliant Technologies.* W. W. Norton & Company.
- 21. **McWaters, R., &Galaski, J. (2016).** *The Future of Financial Infrastructure: An Ambitious Look at How Blockchain Can Reshape Financial Services.* World Economic Forum.
- 22. Treleaven, P. (2019). Fin Tech: Law and Regulation. Oxford University Press.
- 23. Casey, M. J., & Vigna, P. (2018). The Truth Machine: The Blockchain and the Future of Everything. St. Martin's Press.
- 24. **Tapscott, D., & Tapscott, A.** (2016). *Blockchain Revolution: How the Technology Behind Bitcoin is Changing Money, Business, and the World.* Penguin.
- 25. Narayanan, A., Bonneau, J., Felten, E., Miller, A., & Goldfeder, S. (2016). Bitcoin and Cryptocurrency Technologies: A Comprehensive Introduction. Princeton University Press.
- 26. **Gupta, M.** (2023). डिजिटल बैंकिंग और फिनटेक. Hindi Sahitya Bhawan.
- 27. Sharma, R. K. (2022). वित्तीय प्रौद्योगिकी और डिजिटलीकरण. Neelkanth Prakashan.
- 28. **Verma, S. (2021).** फिनटेक: भारतीय परिप्रेक्ष्य में. Vidhya Bharti Prakashan.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)					
Programme/Class: Degree		Year: First	Semester:Third		
Course Code: F010906T		Course Title: International HRM		Credits: 4	

- CO1: Understand the core concepts and principles of International Human Resource Management.
- CO2: Analyze the impact of cultural, legal, and economic differences on HRM practices in a global context.
- **CO3:** Develop strategies for effective recruitment, selection, and retention of international employees.
- **CO4:** Evaluate the challenges of managing expatriates and designing international compensation packages.
- **CO5:** Apply global HRM practices to enhance organizational effectiveness and manage cross-cultural teams.
- **CO6:** Assess the role of IHRM in supporting global business strategies and achieving competitive advantage.

Unit	Topics
	Topics
I	Concept of International Human Resource Management and its significance in the global business environment, Evolution of IHRM, the role of HR in multinational corporations, and the comparison between domestic and international HRM practices.
П	Influence of culture on HR practices, cultural dimensions (Hofstede's dimensions, Trompenaars' model), Cross-cultural communication, and the implications of cultural diversity for managing a global workforce.
III	Strategies and challenges of recruiting and selecting employees for international assignments, Sourcing international talent, expatriate selection criteria, and the role of technology in global recruitment.
IV	Training and development practices in international settings, expatriate training programs, global leadership development, and the effectiveness of training methods across different cultures.

Suggested Readings:

- 1. Dowling, P. J., Festing, M., & Engle, A. D. (2017). *International human resource management* (7th ed.). Cengage Learning.
- 2. Brewster, C., Chung, C., & Sparrow, P. (2016). Globalizing human resource management. Routledge.
- 3. Stahl, G. K., Björkman, I., & Morris, S. (2012). *Handbook of research in international human resource management*. Edward Elgar Publishing.
- 4. Scullion, H., & Collings, D. G. (2011). Global talent management. Routledge.
- **5.** Tarique, I., & Schuler, R. S. (2010). Global talent management: A conceptual framework. The International Journal of Human Resource Management, 21(8), 1251-1267

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. Coursera: International Human Resource Management
- 2. edX: Managing Human Resources in a Globalized World
- 3. LinkedIn Learning: Global HR Management
- 4. SHRM: Global HR Certification
- 5. OpenLearn: Human Resource Management in a Global Context

Further Suggestions:

Engage in practical workshops to apply management theories.

	nme/Class: Degree		SEMESTER I (for 1 year MBA Pro Year:Second		Semester:Third
	se Code:F010910T	Cou	rse Title:Banking and Financial Se		Credits: 4
Course	outcomes: Upon suc	cessful	completion of the course, students	will be a	ble to:
າດ1• I∶	Inderstand the structu	re and	evolution of Indian banking.		
			and services with a focus on lending	and rick	
			s in banking decisions.	, and risk	•
		-	inancial services and technology in	banking.	
			ning of neo banking and financial in	_	
Unit			Topics		
I	RRBs, Developmen	t Bank	king System: Classification of Banks, Functions of Reserve Bank of any Consolidation, Basel Norms, Dig	India (F	RBI), Recent Trend
II	Loan Products, Lend Market, Operational	ding No	Services (Includes Numerical): orms and Credit Appraisal, Risk Ma	anageme	nt in Banking: Cred
			est: Simple & Compound, Loan A orms – Risk Weightages	mortızatı	on, NPA Calculation
III	Fee-Based Services	: Merc	Based Services: Leasing, Hire Puchant Banking, Mutual Funds, Con Mutual Funds, Venture Capital and	redit Rat	ing: CRISIL, ICR
	· -		Intermediaries & Neo Banking astitutions — Structure and Imp	-	
IV		_	d Characteristics, Difference betwe Jupiter, Fi, RazorpayX, Regulatory		

- 1. Khan, M. Y. (2021). *Indian Financial System* (10th ed.). McGraw Hill Education.
- 2. Gurusamy, S. (2020). Banking Theory Law and Practice (5th ed.). McGraw Hill Education.
- 3. Bhole, L. M., & Mahakud, J. (2019). Financial Institutions and Markets (6th ed.). McGraw

- Hill Education.
- 4. Pathak, B. V. (2018). *Indian Financial System* (4th ed.). Pearson Education.
- 5. Suresh, P., & Paul, J. (2020). *Management of Banking and Financial Services*. Pearson Education.
- 6. Desai, V. (2019). *Indian Financial System and Development*. Himalaya Publishing House.
- 7. Srivastava, R. M., & Nigam, D. (2020). *Management of Indian Financial Institutions*. Himalaya Publishing House.
- 8. Ghosh, S. (2021). Banking Sector Reforms in India. Sage Publications.
- 9. Tripathy, N. P. (2021). Financial Services. PHI Learning Pvt. Ltd.
- 10. Sadhak, H. (2018). *Mutual Funds in India: Marketing Strategies and Investment Practices*. Sage Publications.
- 11. Varshney, P. N., & Mittal, D. K. (2020). *Indian Financial System*. Sultan Chand & Sons.
- 12. Mishkin, F. S., & Eakins, S. G. (adapted by Debabrata Dash) (2022). *Financial Markets and Institutions* (Indian adaptation). Pearson Education.
- 13. Bhatt, R. S. (2018). *Banking Reforms and Financial Innovations in India*. New Century Publications.
- 14. Reddy, P. N. (2019). Financial Services and Markets. Himalaya Publishing House.
- 15. Gupta, R. K. (2021). Banking and Financial Services. Kalyani Publishers.
- 16. Rose, P. S., & Hudgins, S. C. (2020). *Bank Management & Financial Services* (10th ed.). McGraw-Hill Education.
- 17. Mishkin, F. S., & Eakins, S. G. (2018). *Financial Markets and Institutions* (9th ed.). Pearson.
- 18. Saunders, A., & Cornett, M. M. (2021). *Financial Institutions Management: A Risk Management Approach* (10th ed.). McGraw Hill.
- 19. Fabozzi, F. J., Modigliani, F., Jones, F. J., & Ferri, M. G. (2014). *Foundations of Financial Markets and Institutions* (4th ed.). Pearson.
- 20. Howells, P., & Bain, K. (2008). *The Economics of Money, Banking and Finance* (4th ed.). Pearson Education.
- 21. Matthews, K., & Thompson, J. (2014). The Economics of Banking (3rd ed.). Wiley.
- 22. Heffernan, S. (2005). Modern Banking. Wiley-Blackwell.
- 23. Greenbaum, S. I., Thakor, A. V., & Boot, A. W. A. (2015). *Contemporary Financial Intermediation* (3rd ed.). Academic Press.
- 24. Pilbeam, K. (2018). Finance and Financial Markets (4th ed.). Macmillan Education.
- 25. Allen, F., & Gale, D. (2007). *Understanding Financial Crises*. Oxford University Press.
- 26. Mittal, S. K. (2022). Banking Evam Vittiya Sevaayein. SBPD Publications.
- 27. Agrawal, R. C. (2020). Bharatiya Banking Pranali. Sahitya Bhawan Publications.
- 28. Jain, S. P., & Narang, K. L. (2021). Banking Aur Vittiya Pranali. Kalyani Publishers.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)					
Programme/Class: Degree Year: Second Semester: Third					
Course Code: F010907T	Cours	e Title: Basics of Digital Communication	ion Tools	Credits: 4	

CO1: Identify the fundamental concepts of business communication and its importance in organizational settings.

CO2: Analyze various communication tools and techniques used in business contexts.

CO3: Apply effective communication strategies in different business scenarios, including written, verbal, and non-verbal communication.

CO4: Develop professional documents such as reports, emails, and presentations tailored for specific audiences.

CO5: Evaluate the effectiveness of communication methods and provide constructive feedback to enhance business interactions.

Unit	Topics
I	Introduction to Business Communication: Definition and significance of business communication, Barriers to effective communication, Types of business communication (internal and external)
II	Communication Tools and Techniques: Overview of various communication tools (email, video conferencing, messaging apps), Techniques for effective verbal and non-verbal communication, Role of technology in enhancing communication
III	Written Communication: Structure and format of business letters, memos, and reports, Crafting effective emails and proposals, Techniques for clear and concise writing
IV	Presentations and Public Speaking, Designing impactful presentations using visual aids, Strategies for effective public speaking and audience engagement, Handling questions and feedback during presentations

Suggested Readings:

- 1. Gupta, A. (2023). Business Communication: Tools and Techniques. Pearson India.
- 2. Sharma, R. (2022). Effective Business Communication: Principles and Practices. Wiley India.
- 3. Verma, S. (2021). Business Communication Essentials. Oxford University Press India.
- 4. Jain, M. (2021). Communicating Effectively in Business. McGraw Hill Education India.
- 5. Rao, P. (2020). Business Communication: A Practical Approach. S. Chand Publishing.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- 1. UpGrad: Business Communication Skills
- 2. Simplilearn: Business Communication Essentials

- 3. Great Learning: Effective Business Communication Techniques
- 4. Coursera: Business Communication Basics

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.

MBA SEMESTER III/ MBA SEMESTER I (for 1 year MBA Programme-Lateral Entry)					
Programme/Class: Degree	mme/Class: Degree Year: Second Semester:Third				
Course Code: F010908T	Cours	e Title: Introduction to Artificial Intell	ligence in	Credits: 4	
	Management				
•		mpletion of the course, students will be			
CO1: Understand the fundan	nental o	concepts and principles of Artificial	Intelliger	ice (AI).	
CO2: Explore the history, ev	olution	, and impact of AI in various indus	tries, inclu	iding management.	
CO3: Analyze AI algorithms	and te	chniques used in decision-making a	and proble	m-solving.	
CO4: Evaluate the ethical, so	ocial, a	nd legal implications of AI in busin	ess manag	rement.	
		ies to improve business operations	_		
** *	_	ransforming management practices			
•	711 111 (<u> </u>	and organ		
Unit	Topics				
Introduction to AI a	nd Its 1	Relevance in Management- Introduc	tion, Evolu	ition and objectives of	
I AI, Core Concepts of	AI, Core Concepts of AI, AI in Management: Opportunities and Challenges, AI Trends in Business.				
Introduction to AI	Γools: F	Python, R, Tensor Flow, Customer Ro	elationship	Management (CRM).	
II Machine Learning and					
		alization and Targeting, AI in Fi			
	Management, AI in Operations: Supply Chain and Logistics Optimization, AI in Human				
Resources: Talent Ac	•	<u>v</u>	•		
		for Business, Roadmap for AI Im			
		ojects: Challenges and Best Practice		ing AI with Existing	
Suggested Readings:	uncai 18	sues in AI: Bias, Privacy, and Transpa	nency,		

Suggested Readings:

- 1. Mitchell, M. (2019). Artificial intelligence: A guide for thinking humans. Farrar, Straus and Giroux.
- 2. Iansiti, M., & Lakhani, K. R. (2020). Competing in the age of AI: Strategy and leadership when algorithms and networks run the world. Harvard Business Review Press.
- 3. Malhotra, R. (2021). Artificial intelligence and the future of power: 5 battlegrounds. Rupa Publications.
- 4. Abhivardhan. (2021). Artificial intelligence ethics and international law. Indian Society of Artificial Intelligence and Law.
- 5. Balakrishnan, A. (2020). Data-driven marketing: The 15 metrics everyone in marketing should know. Sage Publications.

Suggested Continuous Evaluation Methods:

In addition to the theoretical inputs the course will be delivered through Assignments, Presentation, Group Discussions. This will instill in student a sense of decision making and practical learning.

Suggested equivalent online courses:

- Artificial Intelligence in Business MIT Sloan Management Review
- Coursera Al for Everyone by Andrew

Artificial Intelligence- https://youtu.be/gD_HWj_hvbo?si=sl0gRRJKNZt82p4-

Further Suggestions:

Engage in practical workshops to apply management theories.

Encourage students to analyze contemporary case studies for a deeper understanding of management thought evolution.